

# CASTLE HILL INN

EST. 1875

March 19, 2020

Earlier this week, we communicated to our Castle Hill community that the Inn would remain open to welcome overnight visitors. As the COVID-19 public health crisis evolves day by day and hour by hour, it has become clear that we cannot continue to do so at this time, out of care for our guests and employees, and our business.

Regrettably, we have made the decision to temporarily close the Inn to all guests, effective midday Saturday, March 21, 2020. It is becoming increasingly apparent that the need for isolation and social distancing may last for several weeks. Presently, we plan to re-open on or about May 15, assuming we are able and permitted to resume operation.

Our reservations and sales teams will be reaching out to any persons with room or dining reservations or events during this time period to make alternate arrangements, and we eagerly anticipate serving you when you are next able to plan a visit to the City-by-the-Sea. For those of you who have Castle Hill Dining Certificates due to expire after April 30, we will happily extend their validity to November 30, 2020. If you are reserved for a Cyber Monday overnight stay at Castle Hill during this temporary closure period, we have extended availability through May 15-June 15 and again from October 1-31, with customary restrictions. Our reservations team will work with you to arrange alternate dates. If you have any specific inquiries, please contact us at 888-466-1355 or by email at [chifrontdesk@castlehillinn.com](mailto:chifrontdesk@castlehillinn.com).

My fellow employee-owners and I are thinking of you and your families during this unprecedented time. I know you share our sentiments and hopes for an expeditious return to a more normal state of affairs, both here at Castle Hill and for you and your loved ones at home. Should you have any questions or concerns, or if I can be of any personal assistance, I invite you to reach out to me at [byoung@castlehillinn.com](mailto:byoung@castlehillinn.com). We look forward to welcoming you to Castle Hill Inn soon. In the meantime, please stay safe and be well.

Sincerely,

Brian Young  
Managing Director